

CHILLICOTHE & ROSS COUNTY PUBLIC LIBRARY

By the Numbers **November 2021**

PHYSICAL CIRCULATION

Total circulation of physical materials: 22,670

↑ 11.49% from 2020



↓ -27.44% from 2019



Loaned to SEO: 4,762
Borrowed from SEO: 3,768

Interlibrary Loan Requests: 3

DIGITAL CIRCULATION

Total digital circulation: 7,447

↑ 12.88%



Ohio Digital Library: 4,574
hoopla Instant Borrows: 1,613
hoopla Flex Borrows: 90
Freegal Streaming: 1,073
Kanopy Films: 97

CARDHOLDERS

New cardholders: 220
165 adults
55 children & teens

↓ -13.24%



Total cardholders: 20,118

DOOR COUNT

Main	3,158
Annex	4,267
Northside (incl. DT)	3,252
Frankfort	818
Huntington	290
Kingston	321
Paxton	895
Richmond Dale	191
South Salem	N/A
Mt. Logan	292

↓ -33.17% from 2019



Total door count: 13,484

PROGRAMMING

LOCATION	# PROGRAMS	# ATTENDANCE
Main	13	108
Northside	21	135
Frankfort	2	22
Huntington	2	7
Kingston	2	29
Paxton	2	2
Richmond Dale	3	12
South Salem	N/A	N/A
Mt. Logan	30	156
Offsite	2	5

Total in-house programs: 77
Attendance: 476

Total community-sponsored events: 7
Attendance: 133

OUTREACH

Homebound deliveries: 26
Facility deliveries: 31

SPECIAL REQUESTS

Teacher Collection Requests: 1

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eRESOURCE ACCESS

**Total database &
eResource connections:
482**

15.04%



**This month's top eResources:
ABC Mouse (200)
Freegal downloads (183)**

**Web site page views: 38,041
Mobile app access: 521**

CONNECTIVITY

Total computer use: 1,322

Total WiFi connections: 5,940

Microfilm usage: 24

GRAB-N-GO

Make & Take Kits: 276

Snack Program: 370

Bookish Bags for Teens: 5

VOLUNTEERING

Volunteers at our library:

8 adults, 10 hours of service

Our staff in the community:

4 volunteers, 40.5 hours of service

Election poll workers, Lucy Webb Hayes

Heritage Museum, United Way,

Rotary, CRCPL managers

Thanksgiving food donation

REFERENCE SERVICES

**Reference questions
answered: 1,486**

Tech Tutoring sessions: 12

Notary public service: 4

Checking In/211 assistance: 2

PEER SUPPORT

Number of brief interactions: 18

Number of referrals: 3

From Angela, Peer Support Staff:

"This month, I helped a young girl who I found looking distressed at the picnic table behind the library. She was going through domestic violence. After spending 2 hours with her, she told me she had been clean and sober for 2 years. She thanked me for spending time with her, and told me she was on her way to buy drugs and relapse if not for me!"